



## **COVID-19 & Alberta Registry Offices**

Most Alberta Registry Offices remain open to serve Albertans, but many have put in place measures to protect customers and staff. These measures include:

- Increased sanitation processes, including high touch areas like debit machines, counters and door handles;
- Reducing hours of operation;
- Increased awareness about and communication to staff about COVID-19; and
- Physical distancing requirements of 2m and limiting the number of customers allowed into registries; and
- Following the guidance and orders of public health officials.

If you like more information about changes your local registry has made please contact your local registry. You can find contact information here: <https://www.aara.ca/agents/>.

***To help prevent the spread, please do not visit a registry if you have returned to Canada in the last 14 or are sick.***

### ***Other information:***

#### *Extension to expiry dates of licence, registration and other documents*

To help support Albertans self-isolating and practising social distancing, on March 17, 2020 the Registrar of Motor Vehicles extended the expiry date on all motor vehicle documents, such as vehicle registrations, driver licences, identification cards, and all permits and certificates until May 15, 2020. In addition, Alberta Health is reminding Albertans that if they require Alberta Health Care Insurance Plan services, applications can be completed by mail and they are not required to attend registry agent locations in-person.

#### *Road testing*

Alberta is extending the suspension of road tests until the public health emergency ends and while procedures are developed to conduct road tests that prevent against the spread of COVID-19.

Road tests will resume when it is safe to do so. Albertans who have a road test cancelled as a result of this suspension of service will be able to rebook online once the public health emergency ends or later, at no additional charge.

#### *Medical evaluation for drivers' licences*

Alberta Transportation has extended the timeline to 90 days for most drivers requiring a medical evaluation to complete their medical form when applying for or renewing their licence. This will

reduce the current strain on the health-care system. Medically high-risk drivers will still be required to present their medical evaluation at the time of their application or renewal.

#### *Motor Vehicle Program Changes*

Service Alberta has extended time periods on some registry services, including updating addresses after moving and the transfer of registration in some cases.

#### *Corporate Registrations:*

In keeping with public gathering restrictions, deadlines are suspended for corporations, partnerships, cooperatives and non-profit organizations to hold annual general meetings and file their annual returns. The suspension is set to expire 60 days after the public health emergency is declared over.

These groups will remain active in Alberta, and will not have their corporations, partnerships, cooperatives or non-profit organizations dissolved due to failing to file annual returns.

**For the latest official information on COVID-19 please visit [Alberta.ca/covid19](https://alberta.ca/covid19)**